

Ref. Number: 60-HR/2025/504

Date: 09.12.2025

JOB OPPORTUNITY

Evolve your career with State Trading Organization Plc.

Position Name	Regional Store Manager
No. of Position	1
Worksite / Department	Fuvahmulah Shop / General Trading
Salary & Benefits	<ul style="list-style-type: none"> • Net Salary Range: MVR 15,000 – 17,500 • Overtime and extra working days allowance • Health insurance will be provided after probation • Staff Privilege Program
Job Responsibilities	<ul style="list-style-type: none"> • Supervising and overseeing sales team and daily sales operation making sure it runs smoothly and effectively. • Arrange and manage attendance and absence of team by ensuring sales operation continues efficiently and attend attendance and absence related requests timely • Schedules employee daily shifts and manage time-off requests • Monitor racks and shelves, ensure products are well organized, including re-arranging, layout and price tag • Monitor inventory levels, expiry and damage items and take necessary action • Handle and resolve customer complaints and handle employee complaints and reports to supervisor • Conduct induction programs for newly joined staff by ensuring they are aware of rules, policy and procedures. • Responds quickly and practically to emergencies, crises, or unexpected problems during the shift. • Keeps supervisor and upper level management apprised of daily operations • Ensure of closing daily sales by till settlement and bill consolidation and manage bank deposits as required • Transfer products and other objects to and from the worksite as required • Build and promote strong customer relationships and understanding the needs • Maintain outstanding store condition and visual merchandising standards • Ensure store area are clean and organized • Ensure works are carried in accordance with policies and procedures and compliance with health and safety regulations • Manage unproductive inventory, identify trends and take necessary actions to correct issue

Required Qualifications	<ul style="list-style-type: none"> • Bachelor's Degree in related field
Preferred Requirements	<ul style="list-style-type: none"> • Customer service-oriented with in-depth knowledge of basic business management processes • Ability to lead and manage a sales team • Leadership and conflict-management skills • Firm understanding of sales, promotions, trends, retail markets, and merchandising
Deadline	16 th December 2025, 1230hrs
How to Apply	<p>Interested candidates please apply online through our job portal https://sto.mv/careers Only shortlisted candidates will be contacted for an interview You can contact us on 3012857</p>